**Interview protocol**I will ask my users to go through five of my user tests, following the think-aloud protocol and asking them questions when they hesitate or pause to understand what could be the cause.

Make sure not to bias their experience with questions during their testing that hints at something being complicated or difficult.

**Afterwards I plan to ask:**

How they found the overall experience of the site

Which user testing was the hardest to complete

Was there anything you wish you could see in the site

Anything frustrated you about the site

Any other recommendations

**Audio files:**

<https://drive.google.com/file/d/17fQlRvTVGOrz5IgsitWaC3xDskAm5G9B/view?usp=sharing>

<https://drive.google.com/file/d/11vnULWmxJGQrtR3xtojpxYCvwHK57V5y/view?usp=sharing>

**Interview notes:**

Kevin:

Hesitated at the menu section. Add about us/more information

Kostas:

Had problems seeing navigation menu sometimes

**Reflection & Changes**

Kevin had slight trouble with my menu page. The scrolling was not as intuitive as I thought and he struggled to find out where he needed to slide down. In response, I made the scroll bar more visible so it's obvious where you need to slide. Furthermore, I added extra menu items (our favorites). Also took his advice and implemented an about us section underneath the main slideshow on the landing page.

As Kostas had some trouble seeing the nav bar, I made the background behind navbar thicker and darker so it's easier to see and increased size of the nav buttons

If I had more time, I would flesh out further the about us page, adding more information and perhaps info about the history of the diner as well. I would also have made the website mobile responsive as that was an extra user story that would have been interesting and useful to implement.